

Protelion SMC Lite

Privacy Policy

This section describes the measures to ensure personal data security measures and measures to protect personal data subjects' rights, as implemented in Protelion SMC Lite.

Personal data means any information concerning a natural person that can be used for direct or indirect identification.

Protelion GmbH adheres to the principles of respect for rights and freedoms of data subjects with regard to their personal data. To safeguard the rights of subjects, Protelion SMC Lite offers personal data security measures and features that help respect the data subjects' rights.

Key principles of personal data processing

Early at the product development stage, we have already taken measures to implement the personal data processing principles effectively:

- *Principle of transparency, fairness, and lawfulness* in the processing and use of personal data. Protelion GmbH provides detailed information about the processing of data that can be considered personal. This helps reconcile the interests of the data subject and the product owner.
- *Principle of purpose limitation*. Personal data processing is limited to the *specified, explicit, and legitimate purposes*. The purposes of personal data processing are explicitly specified (see the section "What are personal data used for?" below). The products process the data within the scope required to achieve these purposes and do not process them otherwise.
- *Principle of data minimization*: the products collect and retain the data within a reasonable scope and the limits of the processing purposes.
- *Principle of accuracy*: Protelion GmbH products allow updating, rectifying, and erasing the personal data if needed, provided that the interests of the data subject and the product owner remain reconciled.
- *Principle of storage limitation*: Protelion GmbH products provide for a procedure that supports timely and regular erasure of personal data to prevent uncontrolled storage of personal data.
- *Principle of integrity and confidentiality*: to ensure adequate security of personal data, the products are developed using the security development. Methods that take into account various aspects, from product design to operation and use, to ensure protection against unauthorized or unlawful use, processing, and accidental loss, as well as negligent destruction or damage to personal data.

What is a personal data breach?

A personal data breach means "a breach of security leading to the accidental or unlawful destruction, loss, alteration, unauthorized disclosure of, or access to, personal data transmitted, stored or otherwise processed."

In the event of a personal data breach, a controller responsible for the data processing shall:

- Immediately report the breach to a competent supervisory authority if the breach can result in a risk to the rights and freedoms of natural persons.
- Immediately inform the data subject about the breach if it can result in a risk to their personal rights and freedoms.
- Each violation must be documented by the supervisory authority, regardless of any reporting obligations, including all the facts related to the personal data breach (number of persons affected, number and categories of data records affected), consequences, and measures taken.

Protelion GmbH products, such as Protelion TDA, Protelion NIDS, Protelion HIDS, already contain solutions to support the controller's accountability, assess risks and detect data security breaches.

What personal data does Protelion SMC Lite process?

Protelion SMC Lite does not process any confidential personal data, such as racial and ethnic origin, political opinions, religious or ideological beliefs, trade union membership, genetic data, biometric data to identify a natural person uniquely, data concerning health or data concerning a natural person's sex life or sexual orientation (so-called "special categories of personal data").

Administrator details

- Administrator password
- Protelion SMC Lite user name
- Organization name
- Email
- Additional details

Details of the Protelion SMC Lite user device

- Computer code

VPN host details

- VPN host name
- Host password
- List of host links
- List of Protelion applications allowed to a host

What are personal data used for?

Description of reasons for processing your personal data	Categories of personal data used for the processing purposes
Configuration and ensuring of secure Protelion network operation	Details of the Protelion SMC Lite user device VPN host details
Automated security policy management	Details of the Protelion SMC Lite user device VPN host details
Administrator logon to the system	Administrator details
Software registration	Administrator details
Error reporting	Administrator details

Who can access personal data?

As part of information security processes supported by Protelion SMC Lite, personal data can be made available to the following categories of recipients.

Recipient category	Reason for granting access
Protelion SMC Lite	Establishing links between hosts of several Protelion networks Organization the network functions in
VPN hosts	Creating links between hosts Host ID for configuring Restriction of user access to a VPN host Organization the network functions in
Registration server	Software registration
Support Team	Error reporting



Note: Protelion SMC Lite includes Active Directory Sync Service that takes data from Active Directory to generate the host list for Protelion SMC Lite. The aforementioned service can rename and remove hosts that were renamed in or removed from Active Directory.

How long are personal data stored?

Storage	Data	Storage term or conditions
Protelion SMC Lite	Administrator details	The data are erased explicitly by the product administrator. Stored in an encrypted form. Get deleted on the Protelion SMC Lite uninstallation, if the Delete all user data check box is selected.
	VPN host details	Host password is stored in the local folder on the administrator workstation, and provided to a user on an external medium. Get deleted by an administrator on the host removal. Get deleted on the Protelion SMC Lite uninstallation, if the Delete all user data check box is selected. Data copies are deleted by an administrator on the network backup deletion.
smclite.brq, the registration file	Administrator details User device data	Data are transferred to the registration server and get deleted when requested by the system customer. Get deleted on the Protelion SMC Lite uninstallation, if the Delete all user data check box is selected.

Warning: An administrator is responsible for:



- Storing an administrator password
- Storing and deleting the user data if the **Delete all user data** check box was not selected on the Protelion SMC Lite uninstallation
- Storing and deleting the smclite.brq copies

How does Protelion GmbH help safeguard the rights of data subjects?

Protelion GmbH offers the following tools and documentation to support and facilitate the exercise of data subjects' rights.

Right of access: The data subject shall have the right to obtain from the controller confirmation as to whether or not personal data concerning him or her are being processed, and, where that is the case, access to the personal data and the following information:

- Purposes of the processing
- Categories of personal data
- Recipients or categories of recipients to whom the personal data have been disclosed
- Storage period

Data subjects may also have the right to obtain a copy of the personal data being the subject matter of the processing.

The above information may be provided to data subjects from this section.

System customer must provide the data subjects, who use the product, with the data access details and an email to request the data copy by. Data requested by a user is collected by an administrator manually.

Right to rectification: for the user, the right to rectification is exercised as the right to rectify the device name, list of host links, list of applications allowed to be installed. (See the document "Protelion SMC Lite. Administrator's Guide," the sections "Protelion SMC Lite Interface," "The 'My Network' Section.")

System customer must provide the data subjects, who use the product, with the data rectification details and an email to request the data rectification by.

Right to erasure (right to be forgotten): the data subject shall have the right to erasure of the personal data concerning him or her without undue delay if the personal data are no longer necessary in relation to the purposes for which they were collected, as well as if the data subject objects to the processing and there are no overriding legitimate grounds for the processing.

The data subject's data are erased as an explicit action or when the product is uninstalled. (See the document "Protelion SMC Lite. Administrator's Guide," the section "Uninstalling Protelion SMC Lite.")

System customer must provide the data subjects, who use the product, with the data erasure details and an email to request the data erasure by.

Right to data portability: the right to data portability may exist in relation to the data subject's data, which he or she provided to a controller and processing of which is based on consent to rectification or an automated procedure. Protelion SMC Lite does not provide for obtaining the consent for data processing operations performed using Protelion SMC Lite. In addition, data subjects will not actively provide their personal data. Therefore, the product does not support data portability.

Right to object and right to restriction of processing: Data subject has the right to restrict the processing of their data. System customer must provide the data subjects, who use the product, with details on the right to object and restrict the data processing. The request will be rejected if it contradicts the intended use of the product and the controller's legitimate interest in ensuring the network health.



 [protelion.com](https://www.protelion.com)

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